



www.cit-4u.com
sales@cit-4u.com

855-754-4233
44265 Groesbeck Highway
Clinton Township, MI 48036



**Complete
Interactive
Technologies Inc.**
Your Vision our Solution

VIDEO



IT



VOICE





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Interactive
Technologies Inc.**
Your Vision our Solution

Complete Interactive Technologies, Inc.

COMPANY OVERVIEW

Complete Interactive Technologies, Inc. (CIT) is a full-service technology company that specializes in customizing solutions to meet the needs of our clientele. Since our founding in 1987, CIT has served varying industries in Metro Detroit, Greater Michigan, and beyond. We take pride in the trust our clients place in our ability to develop the best solutions for their businesses. After all, your success is our success.

COMPANY PHILOSOPHY

At CIT, we believe in an empowerment management approach. Our project managers have the authority to make on-site decisions in response to your needs. In addition, all project managers report directly to the company president, Michael D. Meldrum. This ensures that all requests or concerns can be quickly addressed and resolved, which allows for greater piece-of-mind!

OUR PROCESS

Each project is assigned a project manager and an on-site foreman. The foreman, who reports directly to the project manager, is assigned to remain onsite to coordinate our installers and technicians. Our personnel are always available on a 24/7 basis to ensure your complete satisfaction. We utilize toll-free calling, voicemail, email, and cellular options to remain readily available for you.

34

1987 - 2021

Productive Relationships

WHY ARE YOU USING TECHNOLOGY IN THE FIRST PLACE?

When you get right down to it, why does your business use technology? If you're like most organizations, it's because it either helps you drive more revenue, or it helps you lower costs.

HOW WE MAKE YOU MORE PROFITABLE

We start by custom tailoring a technology infrastructure designed to support and enable the right areas of your business. Areas where you interact with your customers, areas that are operational bottlenecks, or areas that help improve job satisfaction and reduce turnover are all targets for technology solutions. We then move from implementing a solution to supporting your productivity with proactive management of the system, so it stays relevant to your business, and so your employees achieve maximum usage of the system because they know how to utilize it.

OUR PROMISE TO YOU

CIT will help you reach maximum productivity through the effective use of technology. As always, your vision is our solution.



INNOVATIVE SOLUTIONS

Innovative Solutions

START WITH WHERE YOU ARE

Before CIT can recommend a solution, we need to understand the fundamentals of your business – what you do, how you do it, and how you stack up against your competition. Our initial discussions with a client are always aimed at building an understanding of their core business. We then have a common foundation and can move forward as partners.

LOOK AT WHERE YOU ARE GOING

CIT not only needs to understand where you are, but where you are going. How will your industry or company need to evolve in the next five years to remain competitive? What will you need to do to become or remain an industry leader and outpace the competition?

LEVERAGE TECHNOLOGY TO GET YOU THERE

Every industry in America has embraced communications technology in one form or fashion to help them reach the “next level,” but what technology is right for you? How can it be integrated to enable a greater return on investment than similar stand-alone solutions? We’d love to get to know you and your business so that we can help answer these questions.

C-TAP – UNLIMITED POTENTIAL

Technology evolves at an extraordinary rate. At CIT, we offer our Current Technology Assurance Program (C-TAP), which ensures the technology of today can be renewed, refreshed, or replaced. Additionally, it enables you to take advantage of emerging technologies as they become available, for a fixed monthly cost. Not only does this mean your business can stay up to date with the latest and greatest, but it also unlocks benefits such as unlimited technical support, unlimited programming changes, and unlimited training for you and your employees.



Voice Solutions

At CIT, we understand there isn't a "one-size-fits-all" solution when it comes to business communications. We offer a variety of VoIP and mobile voice solutions that can either replace or work with your existing systems.

We understand the importance of a strong and solid support team to ensure a quality installation and continued satisfaction with your new business technology solution. For the past 34 years, we've been building our outstanding reputation by providing top quality support to each customer on a routine basis.



Business Telephone Systems (On-Premise & Cloud) – Modular solutions that deliver Voice over IP (VoIP), unified communications, video conferencing and collaboration, networking, mobility, and customizable features and applications for maximum productivity.



Telephone System Peripheral Equipment – CIT provides an array of quality telecommunication equipment to suit your business needs.



Customer Service – We've earned a reputation of providing exceptional service for our customers.



System Installation – We coordinate your unique installation through a process that ensures a smooth transition.



Training – We provide complete and professional training on all of our equipment for your entire organization.

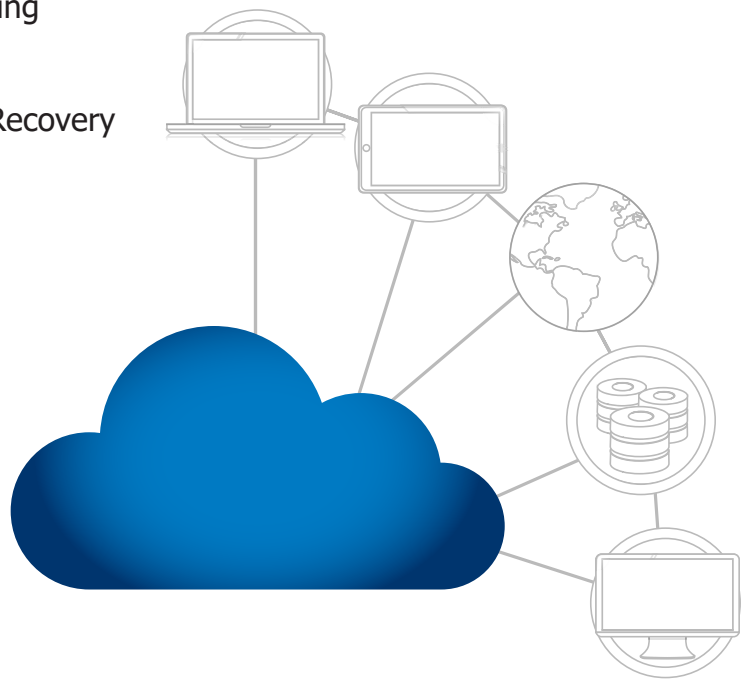
Managed IT & Cloud Services

At CIT, we take a proactive approach to managing your IT infrastructure, recommend improvements in business processes, and share best practices designed to help your organization accomplish its strategic business objectives through technology. We can help establish goals that focus on how improved IT services delivery can result in better business value. Thus, helping you achieve higher profitability, productivity, and competitive advantage.

You will feel as though you have an in-house enterprise IT department. As an CIT client, you'll have access to knowledgeable support staff that can be reached immediately.

We first understand your business, how you use technology today, and how that may change in the future. Together, we determine the most optimal approach to support your business. We then manage your IT network with the upmost care, educate your team to improve their technology utilization, and then customize a solution that may include the following based on your needs:

- Remote Management & Monitoring
- Anti-Virus / Email
- Business Continuity & Disaster Recovery
- Project Work / Installation
- Virtualization
- Secure WiFi
- Cloud IT (Azure)
- Cybersecurity
- Help Desk



Surveillance

Video surveillance does more than just protect your business from crime. It protects your staff in case of customer disputes. It enforces safe work conditions. It allows you to see whether procedures and protocols are being followed. CIT's video surveillance solutions benefit businesses of every size.

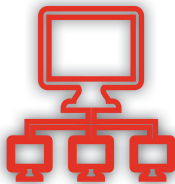
IP technology gives you high-definition resolution and DVR-quality capturing of events in your office, at your retail store, on your worksites, and around your building. The level of detail surpasses the capabilities of analog cameras.

IP-based surveillance also has the advantage of being backed up to the cloud so that footage is automatically stored, easily organized, and conveniently accessible should the need arise. Your cameras are seamlessly integrated into your data network.



INTEGRATING WITH MOBILITY

Monitor your business from anywhere on your smartphone or tablet.



ACCESS CONTROL CENTER

Seamlessly integrates with your current IT systems.



CAMERAS

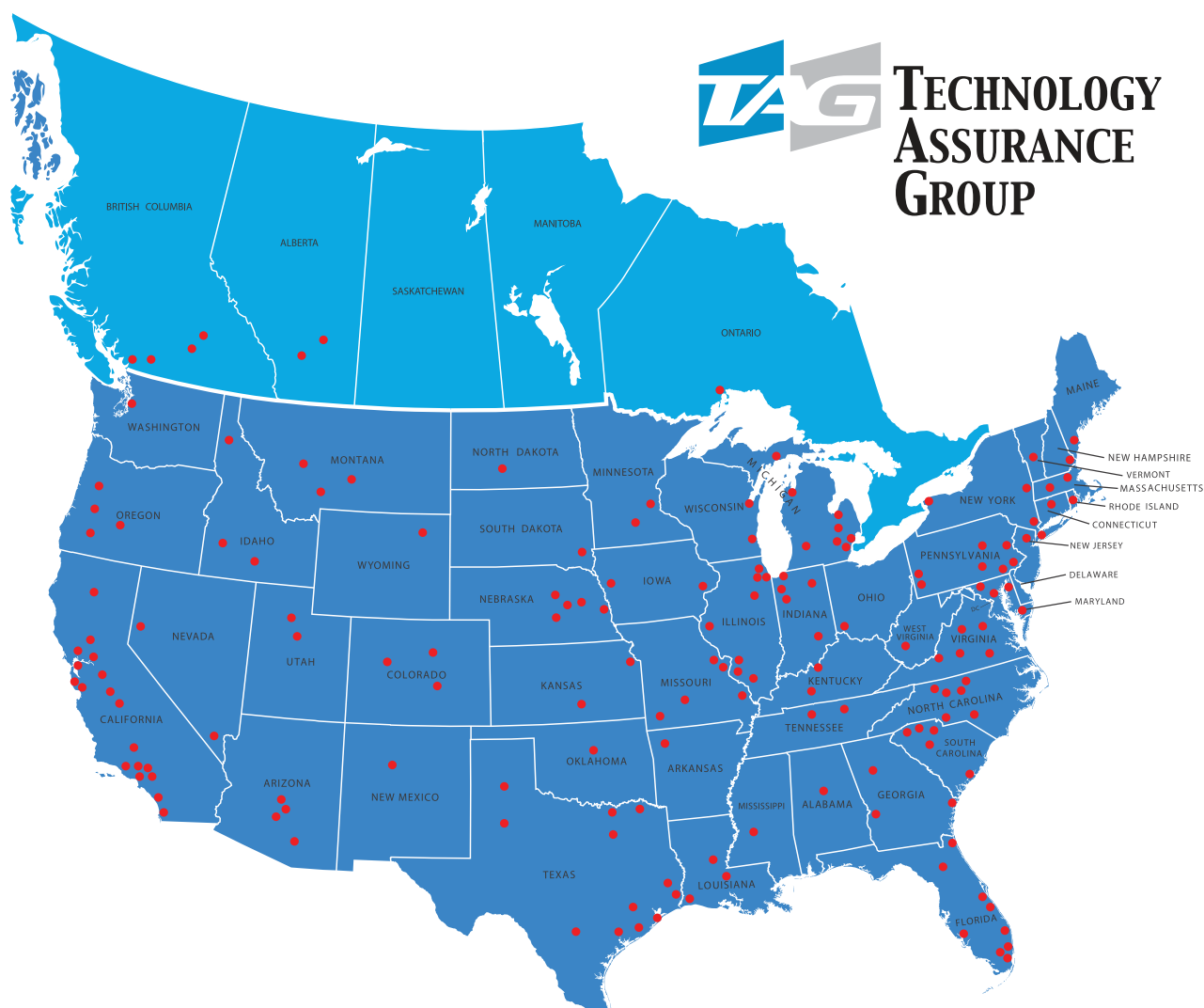
HD megapixel cameras are reinventing surveillance by providing the world's best image quality.



Area to
be cut off

National Services

The world is truly becoming a smaller place. Multi-site and multi-state organizations are becoming a more common reality. If you find yourself in this situation, know that CIT's National Services Network (NSN) will support you and deliver our full range of services to almost anywhere in the United States. Support every office like it's your "main" office, by giving your staff the tools and support resources necessary to maximize their contribution to your bottom line.





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