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ComSys

Our Mission Statement:

"To empower local businesses to harness the power of technology by providing the best user experience; to better the lives of our employees and their families; and to have a meaningful impact in our community."

ComSys has built a team of professional IT and unified communication specialists committed to keeping pace with the constantly evolving technology field.

We understand the critical role a technology solution plays in the smooth operation, growth, and success of every business.

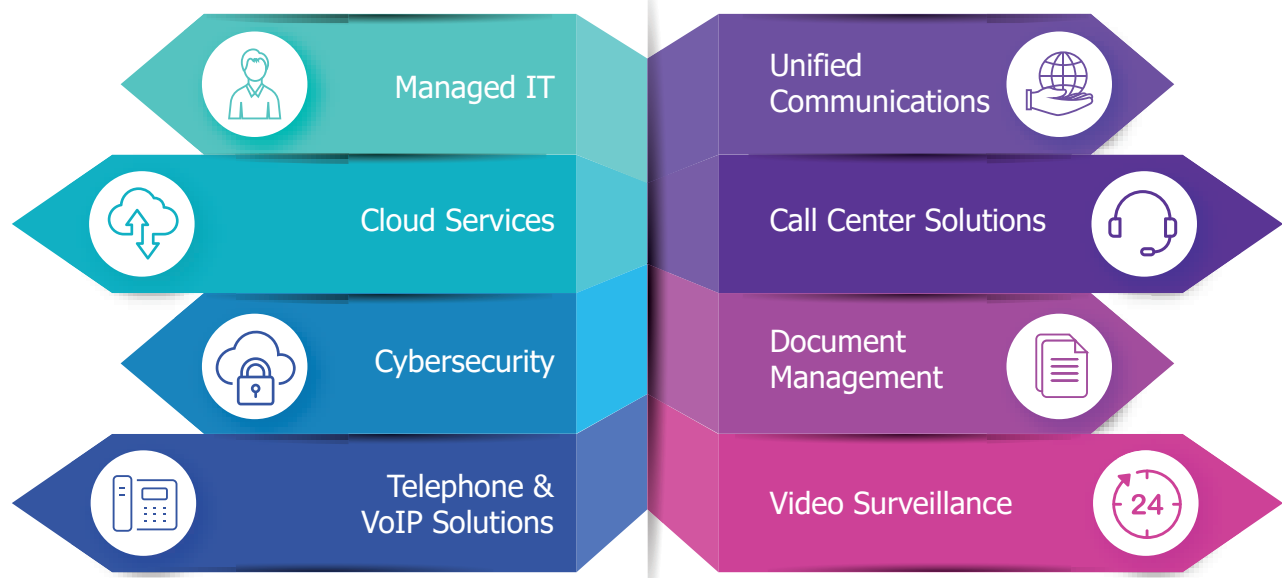
Extensive technology and service experience allows our team to develop a comprehensive understanding of your unique technological needs and the ability to respond to those needs quickly and efficiently.

We work with our customers to establish a technology implementation strategy based on the highest quality product and service standards - ensuring an optimum return on your investment.

Because of our strategic partnerships with industry leaders, ComSys is able to take a global approach to your IT and communications infrastructure and make recommendations using best of class technology to help you gain a competitive advantage and make a positive impact on your bottom line.

The ComSys difference is more than just a commitment to customer satisfaction – it's a guarantee!

Our Solutions



Managed IT

ComSys partners with our customers and our staff becomes part of your staff. We integrate our technical staff into your processes, so we understand how you do business, and we learn what's important to you in order to provide prompt, efficient service and a competent technical response that will allow you to stay focused on your business. Our efforts make us the best choice for IT and network support. Let us help you.

Server Management

Our approach to server management is simple. We want you to have as much "uptime" as possible. Through the use of 24-hour server monitoring, remote maintenance accessibility and well-trained staff, we are able to achieve our goal and detect server performance problems before customers open for business each day. Services include NOC service, SOC services, asset and inventory scan, alert generation, alert analysis, anti-virus monitoring and the industry best practices.

Network Management

Routers, data switches and wireless access points are the "backbone" of your Network. We can monitor your data equipment to ensure each of these important components is up and running when you need it. Using hard-ware and software tools we can detect "trouble spots" on your network with pin-point accuracy. We recommend the proper equipment and employ competent programming staff to provide you with the most consistent and reliable network.

Back-Up and Disaster Recovery

In today's world of computer viruses, Malware and Ransomware it is important to know that your data is backed-up and safe when you need to recover from an attack, hardware failure or a natural disaster. Our scalable data back-up and recovery options are designed to fit the needs and budgets of our customers. We offer local back-ups, back-ups with remote storage, and full disaster recovery units that will take over in the event your server is down for an extended period or damaged too severely to function. Our trained staff monitors the activity of our back-up devices to ensure your data will be current and ready when you need it.

Desktop Management

Our program offers "Help-Desk" for your desktops with call in end users' support. Our Help-Desk staff is knowledgeable and willing to assist your employees as needed to keep each of your desktops running smoothly. Our escalation process includes dispatch of an on-site tech in the event a more serious problem is encountered.

Cybersecurity and Dark Web Scan

Cyber security is the practice of defending computers, servers, mobile devices, electronic systems, networks, and data from malicious attacks. It's also known as information technology security or electronic information security. ComSys takes a layered approach to achieving this for your business. We utilize an array of tools and techniques including dark web scan to prescribe the correct levels of security for your needs.

Telephone & VoIP Solutions

We provide a variety of telephone and VoIP solutions through the leading technology vendors of today. Whatever your specific need, ComSys can determine and provide the most appropriate and effective solution for your business.

Hosted Solutions

Fully integrated, end-to-end internet-based phone solutions for small and mid-sized businesses. With guaranteed reliability and redundant backup, our hosted solutions incorporate the best of today's quality and reliability.

Unified Communications

Solutions build on a foundation of simplicity. Integrate the elements of telephony, voice, e-mail, unified messaging, mobility, presence, conferencing, collaboration, applications and more.

Call Center Solutions

Our products enable companies and organizations to deploy integrated communications systems that help companies within a variety of industries – including healthcare, automotive dealerships, financial services, and manufacturing.

Custom Productions-on-Hold

Your callers' time is precious! They're calling your company or organization to get information they need about the products and services you offer. Then, because you're busy, they get placed on hold. Now what?

Carrier Services

Are you paying too much on your monthly phone bill?

Are you paying for circuits you no longer need?

Ever feel like you are stuck in the middle between your phone company and your current vendor?



Cybersecurity Services

Managed Security

The number of cyber-attacks is at an all-time high with no signs of slowing down. To make matters worse, cyber criminals are focusing on small to midsize businesses. ComSys can offer a comprehensive suite of tools to keep your business and employees safe.

Security Information & Event Management (SIEM)

Our SIEM solution is backed by a 24x7 Security Operations Center (SOC) to help you meet compliances and most importantly protect your infrastructure from known and unknown threats. The SOC will continually monitor core systems including networking components and immediately investigate and remediate any suspected threats.

Office 365 Endpoint Detection & Response (EDR)

The same highest level of security available to your end users is also available for your Office 365 services. ComSys' 24x7 SOC will continually monitor your cloud infrastructure to investigate and remediate any known or unknown threats.

Email Encryption, Journaling & Spam Protection

We offer an easy-to-use email encryption platform as well as journaling-based retention to help you meet your compliance requirements. Secure emails with sensitive information and rid the need of using outdated technologies such as faxing. Add-on spam filtering to help secure your employees mailboxes.

Secure Remote Workers

You should not have to be concerned about your employee's security no matter where they are. We can help secure your employee in the remote workplace including public WIFI locations. Secure Access Service Edge (SASE) provides a modern approach to VPN connectivity and keeps all data to and from your employee's devices encrypted and safe while providing them with increased performance to company resources. With the addition of other tools in our cybersecurity stack you will have the best protection possible.

Total Security

Unified Threat Management (UTM) based firewall solution including cloud sandboxing, AI-powered anti-malware protection, DNS filtering, and network and endpoint threat correlation protects your infrastructure from outside threats.

Secure Wi-Fi

With increasing pressure from customers, vendors, and employees we can help you offer secure and fast wireless access. Our access points unlock their full potential with powerful Wireless Intrusion Prevention System (WIPS), business-driven analytics, cloud management and valuable engagement and marketing tools.

Dark Web Scanning & Security Awareness Training

ComSys provides a set of threat intelligence and identity monitoring solutions for businesses that have been impacted by cyber incidents or are looking to prevent it. We offer online employee security training to educate your employees on what to look out for when it comes to cybersecurity threats.

Cameras

ComSys, your electronic security solutions partner, offers comprehensive services for commercial surveillance system design, installation, networking and ongoing professional service and support. We can review your security needs and develop the best on premise or cloud-based surveillance system. With today's technology, camera technology is endless, with capabilities beyond ever thought, let us review your needs and you will be at peace with your decision. ComSys is an industry leader in digital recorders, surveillance cameras and related management software, delivering complete video surveillance solutions for HD over Coax and HD IP systems of any size and for any application. With its ability to scale from one to thousands of devices, ComSys' surveillance solutions make it easy to expand your system from a single location to a nationwide network of branches and locations. Our intuitive user interface allows for seamless live monitoring and playback of all video feeds in a single interface. With all packages, we will thoroughly train you and your staff on all features.

HD Video Conferencing

Designed to make video conferencing truly universal, our solutions are simple to buy, adopt, support, and use. Customers can participate in large multiparty HD calls, live streaming and recording, and collaboration at the highest level of quality.

Web Conferencing

We provide web conferencing solutions to maximize investment, interoperability, and usability through digital technology with crystal clear quality.

Video Surveillance

Setting the standard for the digital recording industry, our video surveillance partner offers a complete line of products, including digital video recorders, IP and analog cameras, monitors, and accessories.



National Services

The world is truly becoming a smaller place. Multi-site and multi-state organizations are becoming a more common reality. If you find yourself in this situation, know that ComSys will support you and deliver our full range of services to almost anywhere in the United States. Support every office like it's your "main" office, by giving your staff the tools and support resources necessary to maximize their contribution to your bottom line.

Whereever You Need Us

Through our membership with Technology Assurance Group (TAG), an association of managed technology services providers (MTSPs) serving more than 130 marketplaces across the United States and Canada, ComSys truly has the ability to deliver a national support solution.

As a premier member of TAG, ComSys is now positioned as the leader in managed technology services, providing advanced solutions to the marketplace. To become a TAG Member, we met rigorous annual qualifications through required company and employee training programs. This unique relationship enables us to adopt cutting edge best business practices, deliver innovative programs, and partner with elite technology manufacturers and application service providers. As a result of this exclusive membership, ComSys is the most competitive company in the industry. We have a greater capacity to increase our customers' profitability, enhance employee productivity, and provide sustainable competitive advantages. To learn more about TAG, please visit www.tagnational.com.

Whenever You Need Us

ComSys will be there when you need us. Whether it's an implementation we're planning together weeks or months in advance, or an emergency service ticket in the most remote part of the United States, you can count on us to honor our commitments. We even give you the ability to monitor the status of each project or service request via our web-based Client Portal, where you can enter, track, and review the status of service tickets at any point in time.

