DOVE TECHNOLOGIES

www.dovetechnow.com
(800) 968-6925

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Dove Technologies

Dove Technologies is an office technology company on a mission: to help businesses keep up with the growing demands of the always-on world. Listed repeatedly in Inc. magazine's 500 fastest growing private companies in America, Dove Technologies reaches from coast to coast to offer businesses unsurpassed customer service and industry-leading products.

In 1991, the company, then called Dove Data Products, began manufacturing printer ribbons for wholesale distributors in Florence, SC. Dove's initial success in the market quickly led to expansion into toner cartridges and hardware. Fueled by a desire to serve the end user directly, we recruited an expert sales force and launched direct-to-business sales in 1992.

DoveIT
Scalable IT infrastructure with managed IT, data, and security services.

DoveFlow
Creating smart digital and document workflows to improve and streamline business processes.

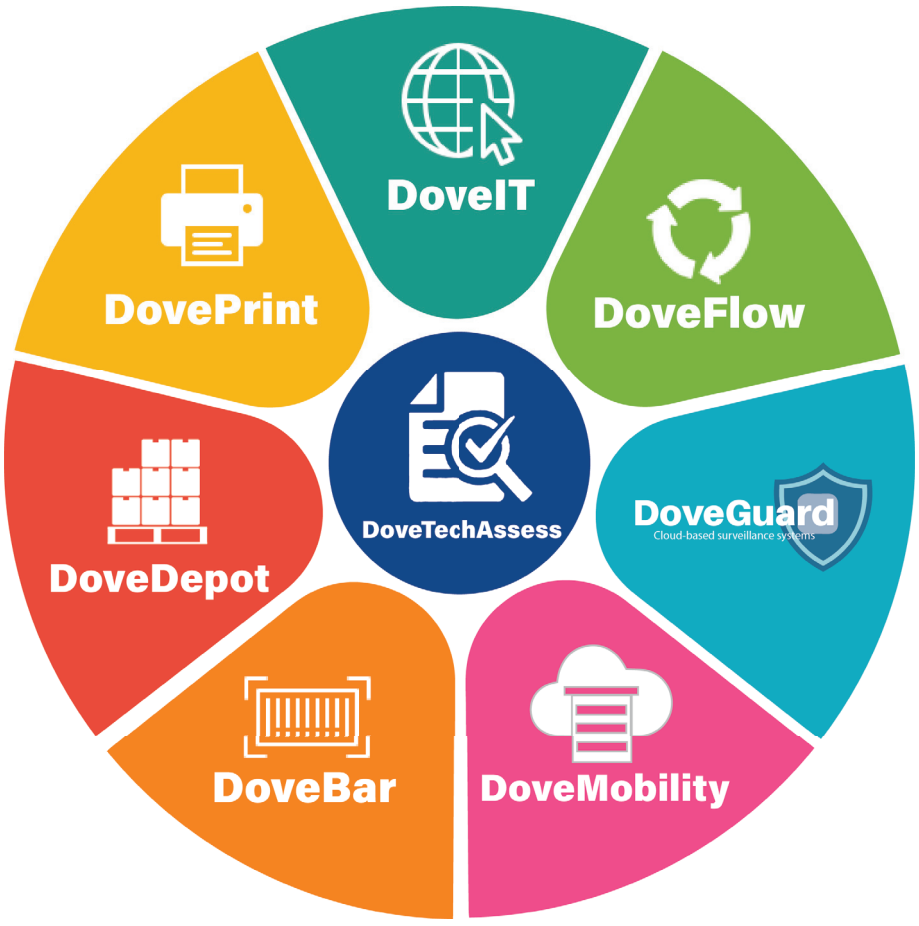
DoveGuard
Combining security, access control, intrusion detection, incident response, and air-quality control into one system.

DoveMobility
Keeping your employees connected with mobile printing and cloud storage solutions.

DoveBar
Advance your warehouse processes with our barcode label printers, supplies, and services.

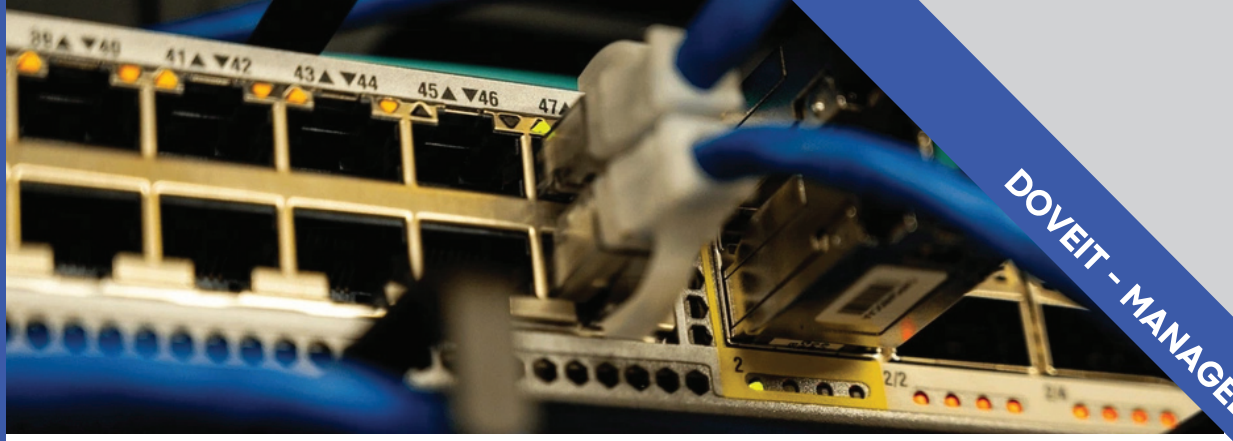
DoveDepot
Hardware standardization with offsite inventory management and repair services.

DovePrint
Optimizing your printing needs for tomorrow, while controlling your costs for today.



All of our solutions start with DoveTechAssess, our business technology assessement.

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DOVEIT - MANAGED IT SERVICES

DoveIT - Managed IT Services

Managed IT Services

Dove can manage all the essential parts of your technology for you; helping you stay proactive with your devices and creating a scalable and future-proof IT infrastructure. You don`t have to do IT on your own!

The cornerstone of any DoveIT solution starts with security. That`s why we offer it as a core part of our services. Our standard security service includes:

- Endpoint protection for clients and servers
- 24/7/365 server security (SOC) monitoring
- Onsite and offsite server backups
- Device, network, and SQL health monitoring
- 24/7/365 monitoring of all devices and automated remediation to address issues before they become problems
- M365/Google tenant complete backups
- AI-driven phishing/spam protection
- DNS filtering for onsite and remote clients
- Verify compliance with your industry standards
- Backup and Disaster Recovery

Managed Network Services

Dove`s managed site services are designed with flexibility in mind. Whether you`re looking to support the systems already in place or design, build, and manage a new network, Dove has you covered. With 24/7 networking monitoring, alerting, and protection, you`ll have complete confidence that your network environment is reliable, secure, and up to date.

Knowing your infrastructure is protected is paramount to your security and your sanity. When managing your site, security is our greatest priority. To best keep your organization safe, we employ the following:

- 24/7/365 server security (SOC) monitoring for firewalls and core servers
- DNS filtering all network traffic
- Deep Packet Inspection (DPI) of all traffic crossing your VLANs and WAN
- Secure VPN and Remote User Access
- Site to Site VPN and encrypted tunnels to keep your traffic hidden and
- protected across public networks
- Intrusion Detection and Protection at the Edge from known threats
- GeoIP based filtering to block countries and regions that are known for malicious activity



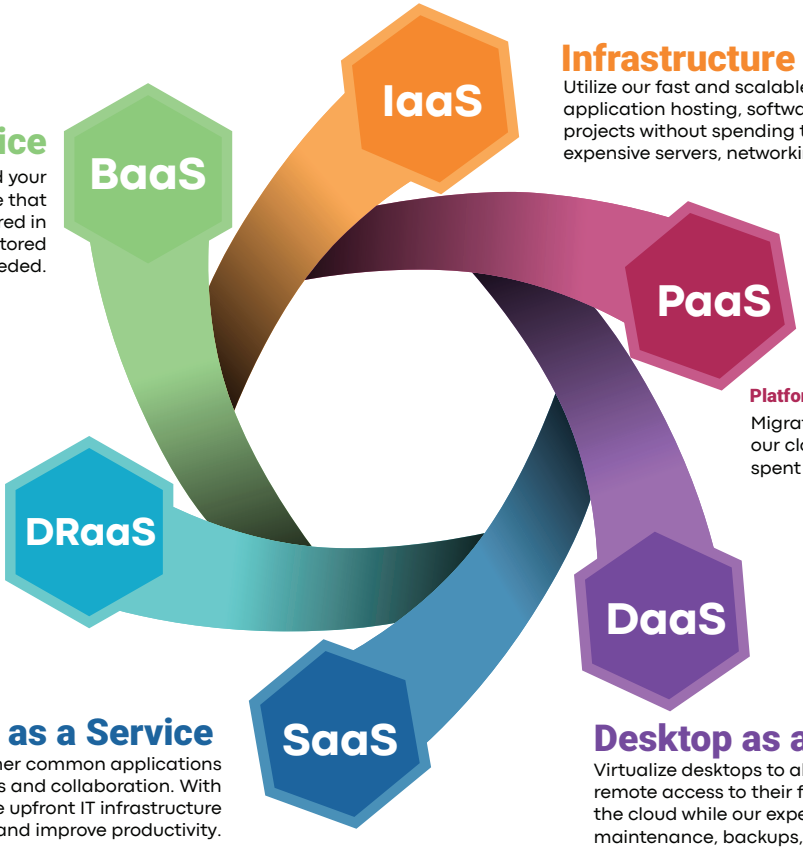
CLOUD SERVICES

Cloud Services

Cloud services can help your organization manage remote working issues while giving your organization the power to securely share and receive documents remotely as well as track tasks and worker productivity.

Our cloud solutions provide your organization with the power to manage projects and tasks, strengthen virtual communication processes, and reduce errors in the process. Dove offers customized and user-friendly solutions that flex with the needs of multiple departments without adding work for the IT team.

- Virtual machines, servers, load balancing
- Space and resources for traditional on-prem applications
- Desktop virtualization
- Software hosting within the cloud



Infrastructure as a Service

Utilize our fast and scalable cloud infrastructure for application hosting, software development, and other projects without spending time or money maintaining expensive servers, networking equipment, or firewalls.

Backup as a Service

Automatic backups built around your customized schedule will ensure that all of your data is securely stored in the cloud and can be restored whenever needed.

Platform as a Service

Migrate your users and applications to our cloud systems to reduce routine time spent maintain and provisioning devices.

Disaster Recover as a Service

Need our fastest recovery time? Safeguard your data, applications, and infrastructure with DRaaS so that your organization can get back to work as quickly as possible.

Software as a Service

Host your Microsoft 365 or other common applications in the cloud for better access and collaboration. With Dove's SaaS, you can minimize upfront IT infrastructure costs and improve productivity.

Desktop as a Service

Virtualize desktops to allow ends users secure remote access to their files and applications in the cloud while our experts handle device maintenance, backups, updates, and security.

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Cybersecurity/Backup/Disaster

Cybersecurity

Dove Technologies offers award-winning threat prevention, detection, and response. With 360-degree visibility, Dove Technologies gains insights to potential risks and automatically deploys tools to remediate this, immediately enhancing your organization's security.

We fortify your endpoint security with low overhead endpoint detection and response, risk analytics, and endpoint hardening. You get full protection with speed, accuracy, low administrative overhead, and minimal performance impact.



- Scans incoming web traffic, including SSL, HTTP, and HTTPS, to prevent the downloading of malware to the endpoint. Automatically blocks phishing and fraudulent web pages. Displays search ratings signaling trusted and untrusted pages.
- Enables full visibility and control of running applications by blacklisting unwanted software. Helps limit the risk of malicious code running undetected
- Threats are often introduced into the company via removable devices. Choose which devices to allow to run and decide what will be blocked or scanned automatically
- Watches what processes do on the endpoint and respond in real time to malicious activity before it completes. Watches for insider threats by monitoring actions executed from a CMD or PowerShell session

Backup/Disaster

Ensure your critical business data is backed up safely and securely without complexity with our high-performance backup and disaster recovery (BDR) solutions. Dove Technologies can support your organization's data protection policies and ensure business continuity if disaster strikes.

Onsite and offsite backups are provided at no extra cost for Dove's Managed IT services.

- Back up your physical servers and restore them to a virtual environment
- Monitor and manage all Hyper-V and VMware hosts from a single console
- Replicate VMs offsite, improving Recovery Time Objective
- Store a new backup version every week, every month, and every year
- All offsite backup copies use encryption for complete security

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DovePrint

Why Choose Managed Print Services?

Managed print services consolidates office-wide printing under a single managed service that allows organizations to reduce their printing costs. MPS offers additional benefits such as added data security and user tracking. Print management encompasses various areas including software to manage print volume and user authentication, device management, discovery and design, and scanning/scan routing.

Customers who use an MPS program enjoy ongoing cost savings through:

- Device optimization
- Recommendations based on real equipment usage
- Just-in-time replenishment
- Expert preventative maintenance

Dove Technologies offers managed print services (MPS) for barcode printers which can be customized to suit your organization's needs. Get out of managing your direct or thermal printer fleet and reduce CapEx costs. With automatic supplies replenishment you can minimize the workload on your IT department. Gain insight into your fleet and identify ways to improve performance. Discover the benefits of choosing an MPS program for your barcode printers:

- Minimize IT workload
- Optimize printer performance
- Expert preventative maintenance
- Decreased downtime



Barcode Printers and Scanners

Barcode printers are critical to your operations. Our selection of dependable and reliable barcode printers that will perform under any conditions. Whether you need thermal transfer or direct thermal, we have the right one for you. Pair your barcode printer with our barcode scanners. Gain additional visibility into your inventory movement and decrease unaccounted waste with real time analytics. Get consistent scans, every time.

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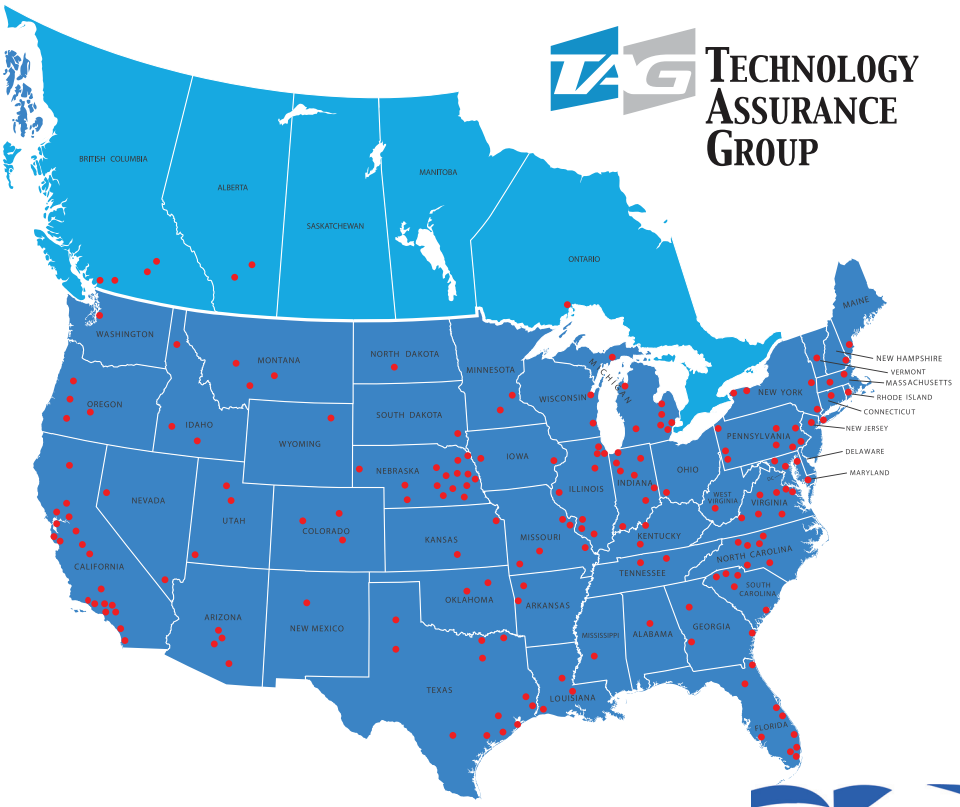
National Services

The world is truly becoming a smaller place. Multi-site and multi-state organizations are becoming a more common reality. If you find yourself in this situation, know that Dove Technologies will support you and deliver our full range of services to almost anywhere in the United States. Support every office like it's your "main" office, by giving your staff the tools and support resources necessary to maximize their contribution to your bottom line.

Wherever You Need Us

Through our membership with Technology Assurance Group (TAG), an association of managed technology services providers (MTSPs) serving more than 140 marketplaces across the United States and Canada, Dove Technologies truly has the ability to deliver a national support solution.

To become a TAG Member, we met rigorous annual qualifications through required company and employee training programs. This unique relationship enables us to adopt cutting edge best business practices, deliver innovative programs, and partner with elite technology manufacturers and application service providers. As a result of this exclusive membership, Dove Technologies is the most competitive company in the industry.
We have a greater capacity to increase our customers' profitability, enhance employee productivity, and provide sustainable competitive advantages.



Whenever You Need Us

Dove Technologies will be there when you need us. Whether it's an implementation we're planning together weeks or months in advance, or an emergency service ticket in the most remote part of the United States, you can count on us to honor our commitments.

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