



i-NETT BRINGING
INNOVATION
TO YOUR BUSINESS TECHNOLOGY

www.i-NETT.com

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Locations in: Ventura, Los Angeles
Irvine, San Diego, Phoenix, Las Vegas

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Founded in 1982, i-NETT is a leading Managed Technology Services Provider (MTSP) serving all of Southern California, Arizona and Nevada. The company's mission is to increase its customers' profitability, improve their productivity and give them a competitive advantage by implementing the right technology.

i-NETT understands the critical role technology plays in the smooth operation, growth, and success of every business. By working with each customer to establish a technology strategy based on the highest quality product and service standards, i-NETT ensures optimum return on your overall technology investment, providing a competitive advantage that keeps your business one step ahead.

i-NETT's parent company is Technology Assurance Group (TAG), an association of Managed Technology Services Providers serving more than 140 markets in the US and Canada, representing over \$800M annually in technology products and services, providing us with the capability of offering true national solutions.

We offer a robust array of technology products and services including:

- Managed IT Services
- Cloud Solutions (Azure, Office 365 and more)
- Cybersecurity
- Business Continuity
- Business Telecommunications Systems
- Hospitality Industry VoIP/SIP Phone Systems

i-NETT has offices and geographically dispersed employees throughout the markets we serve, including the following regions of Southern California, Arizona and Nevada



Our Commitment to You

We pledge to provide award winning customer satisfaction through responsive service, innovative products and employees empowered to do whatever it takes to exceed customer expectations.

Southern California

San Diego, Los Angeles, Orange, Riverside, Ventura Counties

Arizona

Maricopa, Pima, Pinal, Yavapai Counties

Nevada

Clark County

Robust Solutions

When you examine the organizations that realize the greatest gains from technology, you find that it is never just one solution that helps them achieve their competitive advantage. More often than not, they have figured out a way to effectively integrate a variety of solutions that directly supports their business processes.

Start With Where You Are

Before i-NETT can recommend a solution, we need to understand the fundamentals of your business – what you do, how you do it, and how you stack up against your competition. Are your team members centrally located or spread across the country? How are you presently collaborating with customers, employees, and vendors? Our initial discussions with a client are always aimed at building an understanding of their core business. We then have a common foundation and can move forward as partners.



Look At Where You Are Going

i-NETT not only needs to understand where you are, but where you are going as well. How will your industry or company need to evolve in the next five years to remain competitive? What will you need to do to become or remain an industry leader and outpace the competition?

Leverage Technology To Get You There

Every Industry in America has embraced the newest technologies in Cloud Solutions, Managed IT and VoIP/SIP Telecommunications in one form or fashion to help them reach the “next level, but what technology is right for you? How can it be integrated to enable a greater return on investment than older or similar technologies? Let i-NETT get to know you and your business, we can help answer those questions.

Managed IT Services

At i-NETT, we take a proactive approach to managing your infrastructure, recommend improvements in business processes, and share best practices designed to help your organization accomplish strategic business objectives through technology. We can help establish goals that focus on how improved IT services delivery can result in better business value. Thus, helping you achieve higher profitability, productivity, and competitive advantage.

We first understand your business, how you use technology today, and how that may change in the future. Together, we determine the most optimal approach to support your business. We then manage your IT network with the upmost care, educate your team to improve their technology utilization, and then customize a solution that may include the following based on your needs:

Our diverse IT background allows us to provide companies with customized solutions that work, including:





Cloud Services

With the growing complexity of the cloud, increased need, and remote workers, I-NETT can help simplify and provide cloud services to your business. All can be easily packaged with our cybersecurity suite of services to give you the best possible and most secure cloud experience.



OFFICE 365

We cover all facets of Office 365 including but not limited to the Office application suite (online & desktop versions), Microsoft Teams and Sharepoint. Keep your employees collaborating and productive.



EXCHANGE ONLINE

Our team of engineers will handle your email migration to Exchange Online for you. Get rid of that outdated on premise email server and secure your data in Microsoft's cloud.



MICROSOFT AZURE

i-NETT can provide all Azure product offerings and assign you a team of engineers to get your business up and functioning in a fully hosted cloud environment. This can include everything from virtual servers to Windows Virtual Desktop and everything in between.



MANAGED IT SERVICES

i-NETT takes a proactive approach to managing your IT infrastructure, recommend improvements in business processes and share best practices designed to help your organization accomplish its business objectives through technology.



GOOGLE WORKSPACE

If you prefer Google services, we can help. Everything from licensing to technical support and migration services. Make your productivity suite one that compliments your business.

Cybersecurity Services

Managed Security

The number of cyber-attacks is at an all-time high with no signs of slowing down. To make matters worse, cyber criminals are focusing on small to midsize businesses. i-NETT can offer a comprehensive suite of tools to keep your business and employees safe.

Security Information & Event Management (SIEM)

Our SIEM solution is backed by a 24x7 Security Operations Center (SOC) to help you meet compliances and most importantly protect your infrastructure from known and unknown threats. The SOC will continually monitor core systems including networking components and immediately investigate and remediate any suspected threats.

Office 365 Endpoint Detection & Response (EDR)

The same highest level of security available to your end users is also available for your Office 365 services. i-NETT's 24x7 SOC will continually monitor your cloud infrastructure to investigate and remediate any known or unknown threats.

Email Encryption, Journaling & Spam Protection

We offer an easy-to-use email encryption platform as well as journaling-based retention to help you meet your compliance requirements. Secure emails with sensitive information and rid the need of using outdated technologies such as faxing. Add on spam filtering to help secure your employees mailboxes.

Secure Remote Workers

You should not have to be concerned about your employee's security no matter where they are. We can help secure your employee in the remote workplace including public WIFI locations. Secure Access Service Edge (SASE) provides a modern approach to VPN connectivity and keeps all data to and from your employee's devices encrypted and safe while providing them with increased performance to company resources. With the addition of other tools in our cybersecurity stack you will have the best protection possible.

Total Security

Unified Threat Management (UTM) based firewall solution including cloud sandboxing, AI-powered anti-malware protection, DNS filtering, and network and endpoint threat correlation protects your infrastructure from outside threats.

Secure Wi-Fi

With increasing pressure from customers, vendors, and employees we can help you offer secure and fast wireless access. Our access points unlock their full potential with powerful Wireless Intrusion Prevention System (WIPS), business-driven analytics, cloud management and valuable engagement and marketing tools.

Dark Web Scanning & Security Awareness Training

i-NETT provides a set of threat intelligence and identity monitoring solutions for businesses that have been impacted by cyber incidents or are looking to prevent it. We offer online employee security training to educate your employees on what to look out for when it comes to cybersecurity threats.

Enterprise Phone Systems

No matter the size of your organization, the right phone systems can help to improve collaboration, boost productivity, increase mobility and enhance the customer experience. Our solutions take communications to the next level by expanding on standard telephony features, while reducing the costs and restrictions of analog solutions. With our modern, intuitive VoIP softphone and smartphone apps, users have access to communication tools such as status, instant messaging, web conferencing, the ability to chat and talk with website visitors, fax & voicemail to email and more.

On-Premise or Cloud Hosted

Whether on-premise or in the cloud, i-NETT offers flexible solutions to take your business phone system to the next level.

- Easily scale your phone system
- Built-in backup and restore
- Fully managed solutions

Video Conferencing

Our integrated solutions are easy to use and enable businesses to save time and money by hosting virtual meetings

- One-click conferencing with unlimited users
- Remote control and screen sharing
- Upload and share documents

Upgrade Your Phone System

Choosing a phone system for your business requires careful consideration. You want it to serve your business well, now and into the future. Telephony has evolved to encompass Unified Communications requiring a phone system to include advanced features such as call handling, conference calling, voicemail and more. Your phone system must be able to scale with your growth, without breaking the bank in the process. Our standard features include:

- Availability status
- Faxes & voicemail to inbox
- Instant messaging / text chat
- Click to call from any browser
- Android and iOS VoIP Apps
- Use extension from anywhere
- Advanced call reporting
- Call queues, IVR
- CRM integration
- Website customer service chat

Hospitality Phone Systems

i-NETT has provided phone systems and other technology services to hotels from the very early days of our company. As a result, we understand the unique requirements that hotels have in serving their guests. We provide technology solutions to improve staff efficiency, provide better communications, increase guest safety, and enhance the overall guest experience.

We carefully evaluated all the hospitality phone systems and selected Voiceware as the best value for our customers. We chose Voiceware because the system is designed exclusively for the hospitality industry, with advanced hotel specific features, it has a fully integrated software-based application, a reputation of great performance and reliability, and it's affordable. Last but not least, PhoneSuite shares i-NETT's commitment to bring continued innovation and advanced communications solutions to the hospitality industry.

to ensure that the system will grow and evolve along with your business to keep your employees operating at their maximum productivity levels.

Older Systems Put Hotel Operations at Risk

Many hotels across the country are still relying on 10-20 year-old phone systems that are no longer manufactured or supported. They are expensive to maintain and are at risk of breaking down at any time completely disrupting operations for the staff and access to services by guests.

It's Time to Move Up to a Voiceware Hospitality IP PBX

Unlike traditional old hardware-based PBXs, the Voiceware platform is fully integrated into one software-based application designed specifically for today's hospitality communication environment with features to serve both guests and staff. The system has been built from the ground up for IP based communications to provide the greatest performance while reducing telecom expenses.

Engineered with a serve-based core to be extremely scalable and flexible, Voiceware is designed to meet the ever-changing needs of hotels without expensive hardware and software upgrades or disruption to the guest experience.

We chose Voiceware for our customers because the system is designed exclusively for the hospitality industry with advanced hotel specific features, it is a fully integrated software-based application, it has a reputation of great performance & reliability, and its affordable. And last, but not least, PhoneSuite shares i-NETT's commitment to bring continued innovation and advanced communications solutions to the hospitality industry.

i-NETT is an Authorized Certified PhoneSuite Dealer.



National Services

The world is truly becoming a smaller place. Multi-site and multi-state organizations are becoming a more common reality. If you find yourself in this situation, know that i-NETT will support you and deliver our full range of services to almost anywhere in the United States. Support every office like it's your "main" office, by giving your staff the tools and support resources necessary to maximize their contribution to your bottom line.

Whereever You Need Us

Through our membership with Technology Assurance Group (TAG), an association of managed technology services providers (MTSPs) serving more than 140 marketplaces across the United States and Canada, i-NETT truly has the ability to deliver a national support solution.

Through TAG, i-NETT delivers service to more than 140 markets across the US and Canada

As a premier member of TAG, i-NETT is now positioned as the leader in managed technology services, providing advanced solutions to the marketplace. To become a TAG Member, we met rigorous annual qualifications through required company and employee training programs. This unique relationship enables us to adopt cutting edge best business practices, deliver innovative programs, and partner with elite technology manufacturers and application service providers. As a result of this exclusive membership, i-NETT is the most competitive company in the industry. We have a greater capacity to increase our customers' profitability, enhance employee productivity, and provide sustainable competitive advantages.

Whenever You Need Us

i-NETT will be there when you need us. Whether it's an implementation we're planning together weeks or months in advance, or an emergency service ticket in the most remote part of the United States, you can count on us to honor our commitments. We even give you the ability to monitor the status of each project or service request via our web-based Client Portal, where you can enter, track, and review the status of service tickets at any point in time.

