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Dallas | Austin | Houston
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VIDEO



IT



VOICE





IPRO



IPRO

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Founded in 2004, IPRO is headquartered in Dallas, Texas and has steadily grown from our roots of offering flexible hosted solutions to local SMB clients – to now, working with large national and global enterprise partners seeking to increase both their efficiencies and their revenue through IT solutions. Our extensive experience in business communications, the flexibility of our OpEx managed services, and growing demand for experienced service providers who understand how to smoothly migrate and transition clients to updated technology has allowed us to grow year over year.

IPRO designs and delivers reliable, proactive and comprehensive IT solutions to businesses to simplify their technology stack, streamline operations, and enable growing businesses to focus on what matters most—running their organizations. Offering advanced technology know-how and a collaborative approach, the IPRO team brings innovative IT, workspace, cloud performance and hybrid solutions that help businesses simplify and leverage technology to meet specific objectives. To learn more about our products, services, and support please contact Ipro at 214-716-4400 or visit www.teamipro.com.

We provide the IT infrastructure - the foundation for your business' technology needs - and make sure you're always current. We do all the planning, maintenance, and daily upkeep for you so you can focus on your business. In your personal life, there are applications and social media technologies that you use every day, without having to think about how they function. Let us do that for you. We are driven to find the perfect solutions to help your business achieve their goals through technology. We customize and host solutions that enable our clients to achieve their business goals. Over the years, we have worked with a wide variety of clients to cloud-enable their business to save time, money, and headaches. There's no one-size-fits-all mentality here. We provide cost-effective solutions tailored to your needs.



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PRODUCTIVE RELATIONSHIPS

Productive Relationships

WHY ARE YOU USING TECHNOLOGY IN THE FIRST PLACE?

When you get right down to it, why does your business use technology? If you're like most organizations, it's because it either helps you drive more revenue or it helps you lower costs. Otherwise, what good is it? Few organizations can afford to buy a solution simply because it is "neat".

WHAT IF YOU COULD GROW REVENUES WHILE LOWERING COSTS?

IPRO spent a considerable amount of time researching how we could help our clients maximize revenues and realize cost savings at the same time. The solution to both issues is through improved productivity. We help your organization become more productive by leveraging the right technology for your business.

HOW WE MAKE YOU MORE PROFITABLE

We start by custom tailoring a technology infrastructure designed to support and enable the right areas of your business. Areas where you interact with your customers, areas that are operational bottlenecks, or areas that help improve job satisfaction and reduce turnover are all targets for technology solutions. We then move from implementing a solution to supporting your productivity with proactive management of the system so it stays relevant to your business, and so your employees achieve maximum usage of the system because they know how to utilize it.

"We love working with IPRO because they make it easy to make changes and report and resolve issues. Their VOIP solutions make my job easier!"

*Rusty Thomas
Texas Workforce Commission*

OUR PROMISE TO YOU

IPRO will help you reach maximum productivity through the effective use of technology.

Robust Solutions

When you examine the organizations that realize the greatest gains from technology, you find that it is never just one solution that helps them achieve their competitive advantage. More often than not, they have figured out a way to effectively integrate a variety of solutions that directly supports their business processes.

START WITH WHERE YOU ARE

Before IPRO can recommend a solution, we need to understand the fundamentals of your business – what you do, how you do it, and how you stack up against your competition. Are you competing on the basis of price or value? Are your team members centrally located or spread across the country? How are you presently collaborating with customers, employees and vendors? If a vendor doesn't take the time to get to know you, how in the world can they recommend the right solution for your business? Our initial discussions with a client are always aimed at building an understanding of their core business. We then have a common foundation and can move forward as partners.

"The automotive market is extremely competitive and is dependent on seamless communication with our clients. There is no doubt that both the products and services we receive from IPRO keeps us out in front of the competition."

*Mike McFarlen
Operations Manager
Freeman Auto Group*

LOOK AT WHERE YOU ARE GOING

IPRO not only needs to understand where you are, but where you are going as well. How will your industry or company need to evolve in the next five years to remain competitive? What will you need to do to become or remain an industry leader and outpace the competition?

LEVERAGE TECHNOLOGY TO GET YOU THERE

Every industry in America has embraced communications technology in one form or fashion to help them reach the "next level", but what technology is right for you? How can it be integrated to enable a greater return on investment than similar stand-alone solutions? Let IPRO get to know you and your business, and we can help answer these questions.

Voice Solutions

At IPRO, we understand that there is no “one-size-fits-all” solution when it comes to business communications. We offer a variety of VoIP and mobile voice solutions that can either replace or work with your existing systems.

We realize the importance of a strong and solid support team to ensure a quality installation and continued satisfaction with your new business technology solution. IPRO has built an outstanding reputation by providing top quality support to each customer on a routine basis.



Business Telephone Systems (On-Premise & Cloud) – Modular solutions that deliver Voice over IP (VoIP), unified communications, video conferencing and collaboration, networking, mobility, and customizable features and applications for maximum productivity.



Telephone System Peripheral Equipment – IPRO provides an array of quality telecommunication equipment to suit your business needs.



Customer Service – We’ve earned a reputation of providing exceptional service for our customers.



System Installation – We coordinate your unique installation through a process that ensures a smooth transition.



Training – We provide complete and professional training on all of our equipment for your entire organization.

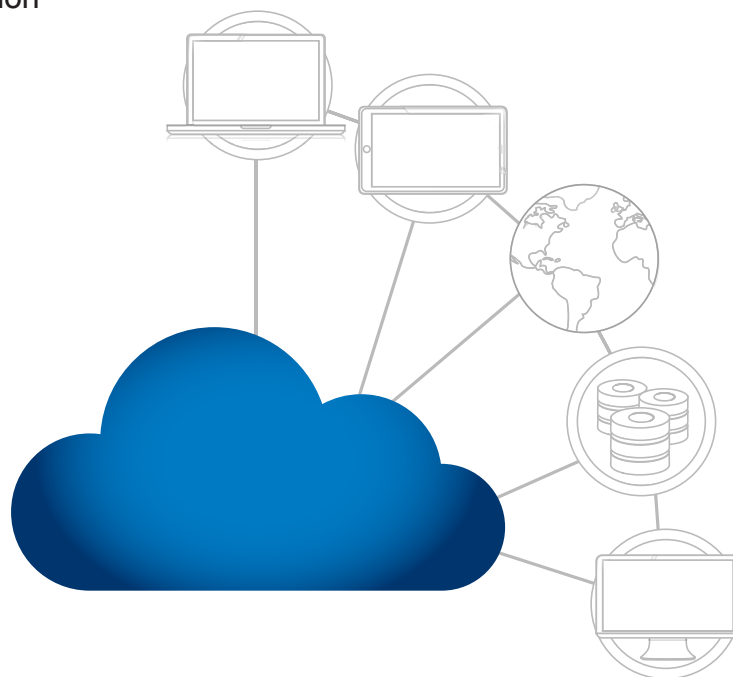
Managed IT & Cloud Services

At IPRO, we take a proactive approach to managing your IT infrastructure, recommend improvements in business processes, and share best practices designed to help your organization accomplish its strategic business objectives through technology. We can help establish goals that focus on how improved IT services delivery can result in better business value. Thus, helping you achieve higher profitability, productivity, and competitive advantage.

You will feel as though you have an in-house enterprise IT department. As an IPRO client, you'll have access to knowledgeable support staff that can be reached immediately.

We first understand your business, how you use technology today, and how that may change in the future. Together, we determine the most optimal approach to support your business. We then manage your IT network with the upmost care, educate your team to improve their technology utilization, and then customize a solution that may include the following based on your needs:

- Remote Management & Monitoring
- Anti-Virus / Email
- Business Continuity & Disaster Recovery
- Project Work / Installation
- Virtualization
- Secure WiFi
- Cloud IT (Azure)
- Cybersecurity
- Help Desk



Surveillance

Video surveillance does more than just protect your business from crime. It protects your staff in case of customer disputes. It enforces safe work conditions. It allows you to see whether procedures and protocols are being followed. IPRO's video surveillance solutions benefit businesses of every size.

IP technology gives you high-definition resolution and DVR-quality capturing of events in your office, at your retail store, on your worksites, and around your building. The level of detail surpasses the capabilities of analog cameras.

IP-based surveillance also has the advantage of being backed up to the cloud so that footage is automatically stored, easily organized, and conveniently accessible should the need arise. Your cameras are seamlessly integrated into your data network.



INTEGRATING WITH MOBILITY

Monitor your business from anywhere on your smartphone or tablet.



ACCESS CONTROL CENTER

Seamlessly integrates with your current IT systems.



CAMERAS

HD megapixel cameras are reinventing surveillance by providing the world's best image quality.

National Services

The world is truly becoming a smaller place. Multi-site and multi-state organizations are becoming a more common reality. If you find yourself in this situation, know that IPRO's National Services Network (NSN) will support you and deliver our full range of services to almost anywhere in the United States. Support every office like it's your "main" office, by giving your staff the tools and support resources necessary to maximize their contribution to your bottom line.

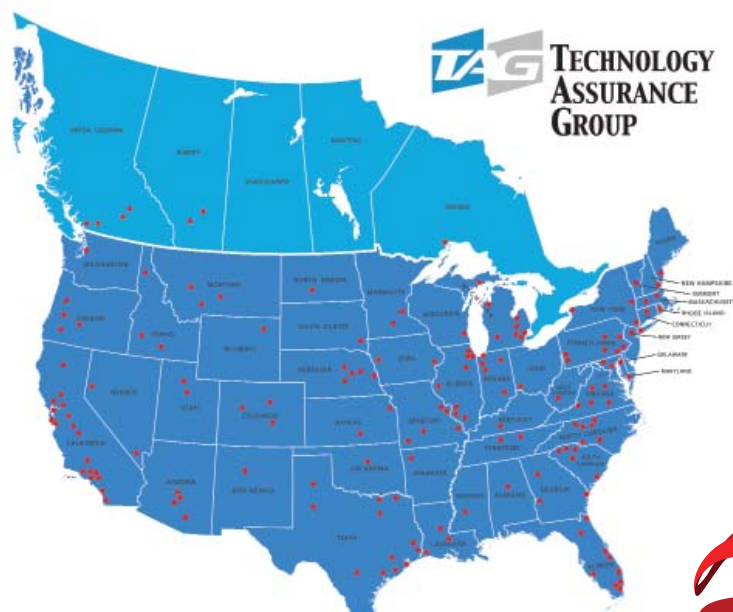
WHEREVER YOU NEED US

Through our membership with Technology Assurance Group (TAG), an association of managed technology services providers (MTSPs) serving more than 130 marketplaces across the United States and Canada, IPRO truly has the ability to deliver a national support solution.

As a premier member of TAG, IPRO is now positioned as the leader in managed technology services, providing advanced solutions to the marketplace. To become a TAG Member, we met rigorous annual qualifications through required company and employee training programs. This unique relationship enables us to adopt cutting edge best business practices, deliver innovative programs, and partner with elite technology manufacturers and application service providers. As a result of this exclusive membership, IPRO is the most competitive company in the industry. We have a greater capacity to increase our customers' profitability, enhance employee productivity, and provide sustainable competitive advantages. To learn more about TAG, please visit www.tagnational.com.

WHENEVER YOU NEED US

IPRO will be there when you need us. Whether it's an implementation we're planning together weeks or months in advance, or an emergency service ticket in the most remote part of the United States, you can count on us to honor our commitments. We even give you the ability to monitor the status of each project or service request via our web-based Client Portal, where you can enter, track, and review the status of service tickets at any point in time.





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