





iTech

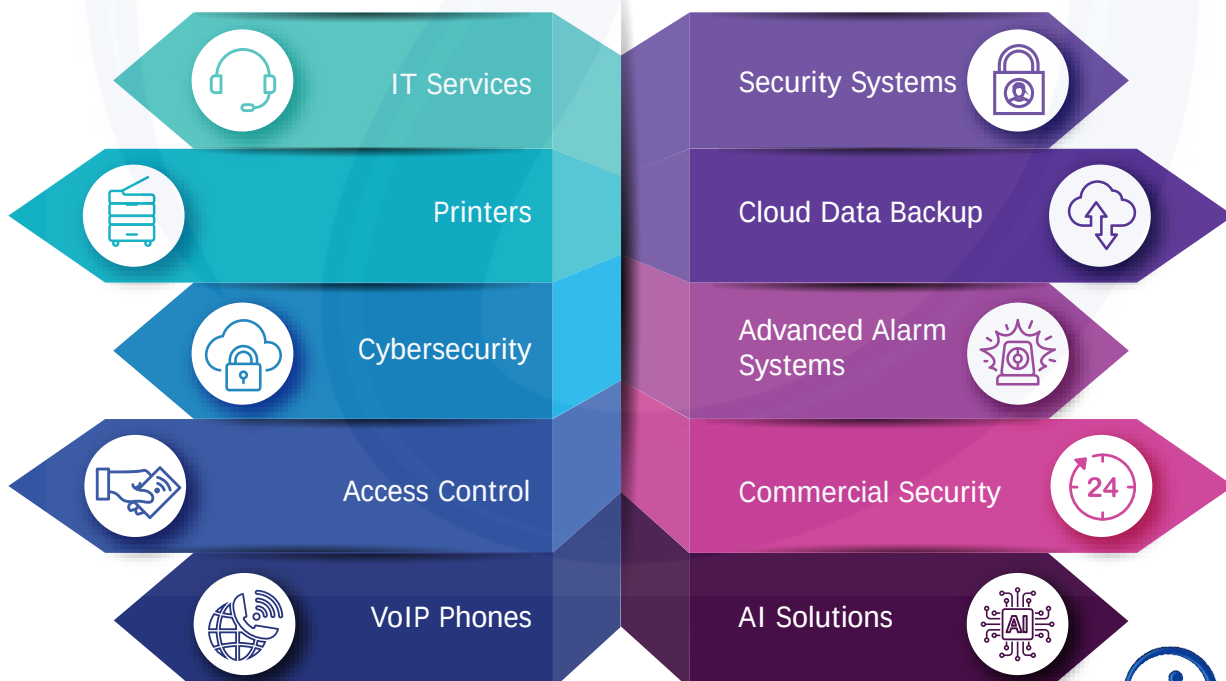
Why iTech?

Locally Owned, Locally Loved

By choosing iTech, you get the best of both worlds:

The care and attention you want from a locally owned business along with access to a comprehensive line of technology and services to take your business to the next level. Our attention to detail, outstanding customer service, competitive pricing and industry expertise make us the best choice for your technology needs.

iTech is a local and innovative provider of comprehensive technology solutions, specializing in IT services, security systems, and printers. iTech's IT team focuses on critical areas such as Cybersecurity and Cloud Data Backup, ensuring seamless operations through effective Network Troubleshooting. Offering systems that include Access Control and robust Commercial Security features. iTech's marketing team develops effective collaterals to enhance your brand visibility. With expertise across these domains, iTech empowers businesses to optimize their technology and achieve their goals.



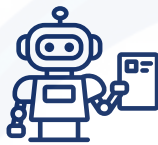


iTech

Secure AI Empowers Your Business

Why you should partner with us.

AI is revolutionizing the way business work - but without the right strategy, security, and oversight, it can introduce serious risks. At iTech, we help organizations harness the power of AI while keeping their data secure, compliant, and under control.



AI Assistants

Intelligent support
for employees and
customers



Workflow Automation

Eliminate repetitive tasks
and boost efficiency



Custom AI Agent Development

Purpose-built AI solutions tailored
to your business goals





Locksmithing & Surveillance

It's not just about losing your keys...Looking to upgrade your security or ensure your facilities are ADA-compliant? iTech offers expert guidance and seamless solutions with a fully integrated solution. Many business owners don't realize that if they upgrade more than 25% of their building, they must ensure all door hardware is ADA-compliant. Traditional round doorknobs are no longer compliant—lever-style handles, push bars, and button-activated access controls are now required for public-facing businesses.

We provide our clients with a fully integrated approach to physical security. Keep your business safe with our expert lock installation services. We offer:

- Access control
- Surveillance
- ADA Compliant door hardware
- Emergency repairs
- Complete security solutions to fit your needs

Surveillance Systems

Protecting your data, confidential information, networks, software, equipment, facilities, assets, and personnel is what physical security is about. The two factors by which security can be affected are by nature like a flood, fire, power fluctuation, etc. and by a malicious party, which includes terrorism, vandalism, and theft. All the organization faces different kinds of physical security threats.

iTech personnel can review your physical security needs and develop the best on premise or cloud-based physical security solution to provide you with a unique solution designed specifically for your unique needs.

Video Surveillance

iTech's video surveillance solutions are scalable to meet your needs today and far into the future. Like access control solutions, video surveillance solutions are customized to each client's unique needs and are scalable. Thus, meeting our clients' needs today and into the future.

- Wide Range of Camera Styles (vandal proof, dome, bullet, turret, fisheye, panoramic, pan tilt zoom, etc.)
- HD over Coax or HD IP
- Digital Video Recorder, Network Video Recorders, Cloud-based Recording, On-Camera Recording
- Intelligent Video Analytics (intrusion detection, tripwire, wrong direction movement, unattended object, asset protection, loitering, scene change, crowd detection, and counting)
- Real-Time and Recorded Video Viewing
- Skin Temperature Screening and Thermal Imaging



Security & Access Control

Access control systems are an essential part of a security system. With access control, you can effectively keep your building safe and secure, by controlling the movement of people in and out of the building.

An access control system (ACS) is a type of security that manages and controls who or what is allowed entrance to a system, environment or facility. It identifies entities that have access to a controlled device or facility based on the validity of their credentials.

iTech can provide and install equipment for applications ranging from a small multi-door system to large networked systems comprised of thousands of entry points. Best of all, we offer the most reliable, easy to use, state-of-the-art access control equipment available.

Our access control systems combine innovative networking with advanced security technologies to provide each facility with an individual security solution that is designed specifically for your needs. Whether you are interested in learning more about a card access system, or a biometric system using fingerprint, face recognition or retina scanners, we can develop the perfect solution for you!

Our Access Control Systems are scalable and provide you with remote access at the touch of your fingers!

The iTech team does not take you, your employees or your customers' security and safety lightly. We offer a myriad of products and services in this area, including state-of-the-art solutions, with full integration options. We offer touch and touchless options in all areas, with as many or as few options the customer requires. Not only do these offerings allow safety and security but they enhance your business efficiency.

- Automatic Alarm Monitoring & Notification
- Cellular and Network Communication
- Ability to monitor your existing system
- Door Access Control (Key Card/Fob/Bluetooth/Biometrics)
- Remote Access
- Carbon Monoxide Detection
- Integration/Environmental
- Humidity Control
- Temperature Control
- Lighting
- HVAC Control
- Increased Building Security
- CCTV and Digital Video Integration
- Photo ID Badging
- Varying Access Control Levels
- Employee Accountability/Time checks
- History & Current Activity Reports
- No Long-Term Contracts
- Smart Card & Biometric Integration
- Programmable Permanent & Temporary Access Levels
- Visitor Management



Fire & Life Safety

The iTech team does not take you, your employees or your customers security and safety lightly. We offer a plethora of products and services in this area, including state-of-the-art solutions, with full integration options. We offer touch and touchless options in all areas, with as many or as few options the customer requires.

Fire Alarm Design and Update

Fire alarm systems are the most important elements of any building. Early detection and quick response save lives and property. Each minute of delay increases the likelihood of catastrophe.

Whether you are designing a new construction or simply renovating an existing building, we can assist in your fire safety needs. We have NICET certified engineers and technicians to meet the fire safety needs in all jurisdictions. If you are simply updating your fire safety system, we can help you as well.

Fire Alarm System Clean and Test Services-Maintain and Certify

As you have a significant investment and safety for you, your employees and customers on the line, it's important to know your fire devices work to their capability and stay updated. Test and calibrate alarm sensors, such as flame and smoke detectors, per manufacturer specifications. This requires knowing about the different sensors—and their testing requirements, failure modes, and re-installation requirements. iTech, whether your provider or not, can address these maintenance service needs on your system, and utilize the state-of-the-art Building Reports to keep your certificates and system status on course, which are easily accessible to the customer.

Fire Alarm Monitoring Services

Fire Alarm Monitoring can save money, of course, health and safety of people is paramount, but there are other benefits to having fire alarms monitored. Fires can cause incredible amounts of damage in a short space of time, if left unattended and in the right conditions, a small fire can take hold of a building in no time at all.

As a requirement and for your property protection, monitoring services are a must. Whether iTech provides your system or not, we have the capability to provide the best monitoring service in the business. We provide 24-hour monitoring service and customize the reporting to the customer's needs. Our friendly monitoring staff will assist you with all and any of your monitoring needs.

We have the capability to send alarm signals to a supervising station via a telephone line, cellular connection, radio channel, or over the Internet. When a signal is received, trained monitoring station staff alert emergency services to the facility's alarm.



Managed IT Services

We get excited about technology. We know technology can truly transform an organization to be more empowered, efficient, nimble, and competitive. But technology should also be predictable, reliable, stress-free and affordable.

Our Managed IT Services first places an emphasis on proactive measures to stabilize and protect your technology platform. We implement industry “best practices” combined with leading edge tools to constantly monitor, analyze, and perform maintenance to keep your systems running at peak performance. From this strong and secure foundation, we start working with you on a strategic technology roadmap to gain the biggest competitive advantage from your technology investment.

Our program offers a mix of product and services including:

- Team of experienced IT pros with wide range of technical expertise and solid people skills
- 24 x 7 monitoring and maintenance to keep minor issues from becoming major problems
- Leading edge Cybersecurity tools and services including end user training and testing
- Antivirus & Malware, EDR, SEIM, and SOC services. DNS filtering & Dark Web monitoring
- Network infrastructure support including secure Wi-Fi and Firewall management
- Server and VM server configuration and maintenance
- Business Continuity and Disaster Recovery
- Help Desk and Onsite Support
- Cloud based services like Azure and Office365
- Asset and Vendor Management
- Strategic planning and insight to industry trends



You get a team of knowledgeable technology professionals using some of the most advanced tools in the industry for a predictable and consistent monthly fee.



Copiers / Printers

Ensuring that you have the right office technology can help you optimize productivity, increase security, streamline operations, and ultimately minimize costs. iTech is partnered with industry leading manufacturers to provide you with the best technology in today's market. In addition, we always strive to deliver a superior level of client satisfaction. Let us help you find the best combination of hardware and software solutions to meet your needs.



Copiers & Printers

iTech has strategic partnerships with Xerox to offer a full lineup of products including light production, high-volume, workgroup and desktop multifunction printers and copiers

and wide format. The combination of our award-winning service and advanced printing systems will deliver the reliability and productivity needed to keep you ahead of the competition.

- Multifunction Printers & Copiers
- High-Volume & Light Production
- Wide Format
- Low-Cost Color Options



Workflow Solutions

To make your organization more efficient, you need document workflow. This allows you to standardize and optimize your processes so you can work smarter, not harder. By automating

manual tasks, your team can eliminate bottlenecks and be more productive. iTech offers a suite of document workflow solutions to reduce redundant tasks and improve efficiency.

- Document Management
- Print Track & Control
- Enhanced Image Scanning
- Internet Fax



Interactive Displays

Interactive display systems are designed for smooth and effortless communication in a wide range of contexts. Whether in the office boardroom or the classroom, these displays will modernize the way you communicate. Through the evolution of technology, these devices offer collaborative ease with touch-screen convenience for versatility and performance in business meetings, teleconferences, presentations, classroom instruction and digital signage.



VoIP Phone Systems

VoIP Phone Systems for Business

A VoIP phone system for your office may seem intimidating for those who have years of experience using a traditional system. It's understandable to hesitate to switch to an innovative IP telephony structure.

The latest VoIP technology phone systems proved all the traditional functionality through your existing in-house computer network. iTech can swiftly walk you through the new system and line out the short and long-term benefits of utilizing such a system for your office.

Innovation through a VoIP system can be one of the most important steps a business owner can take to improve business communications and productivity.

Benefits of Using VoIP

Here are some common features you'll need to consider for a VoIP phone system.



What is a VoIP Digital Phone System?

Today's businesses are always trying to find ways to improve productivity and reduce costs. VoIP is one of those few implementations that can bring about both of those goals much more effectively than your traditional phone setups and IP telephony. This is a completely new way of your staff communicating with clients and customers and passing information that is vital for your growth as a company. This is the perfect solution for managing a mobile workforce that is always on the go or working remotely from home or various locations. And it doesn't matter if you have a 5-person office staff or a significant multi-location operation, iTech will assist in the design, build and support of your new VoIP phone system.



National Services

The world is truly becoming a smaller place. Multi-site and multi-state organizations are becoming a more common reality. If you find yourself in this situation, know that iTech will support you and deliver our full range of services to almost anywhere in the United States. Support every office like it's your "main" office, by giving your staff the tools and support resources necessary to maximize their contribution to your bottom line.

Wherever You Need Us

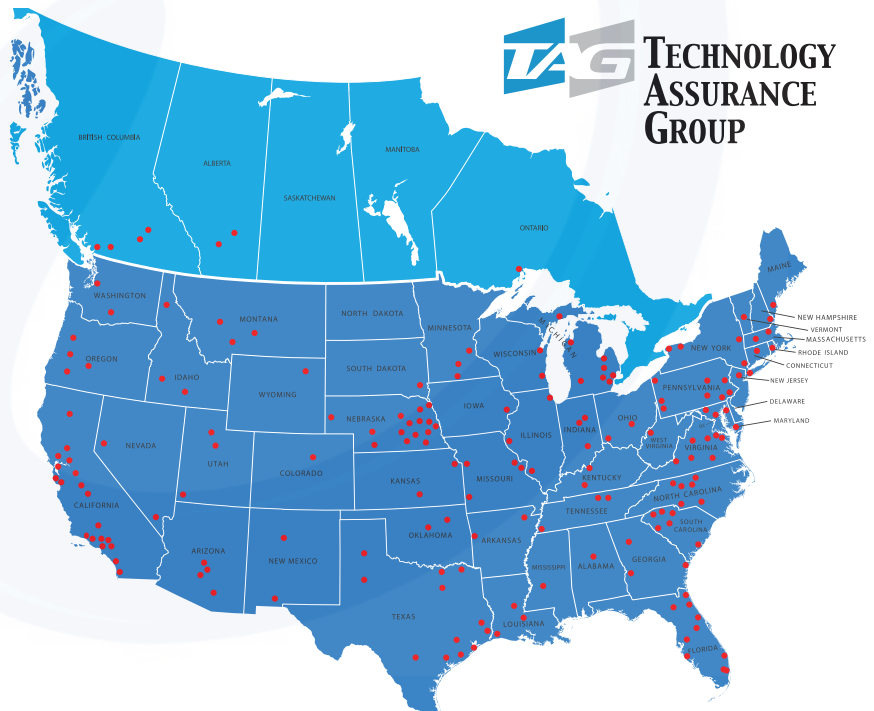
Through our membership with Technology Assurance Group (TAG), an association of managed technology services providers (MTSPs) serving more than 140 marketplaces across the United States and Canada, iTech truly has the ability to deliver a national support solution. Through TAG, iTech delivers service to more than 140 markets across the US and Canada.

As a premier member of TAG, iTech is positioned as the leader in managed technology services, providing advanced solutions to the marketplace. To become a TAG Member, we met rigorous annual qualifications through required company and employee training programs. This unique relationship enables us to adopt cutting edge best business practices, deliver innovative programs, and partner with elite technology manufacturers and application service providers.

As a result of this exclusive membership, iTech is the most competitive company in the industry. We have a greater capacity to increase our customers' profitability, enhance employee productivity, and provide sustainable competitive advantages.

Whenever You Need Us

iTech will be there when you need us. Whether it's an implementation we're planning together weeks or months in advance, or an emergency service ticket in the most remote part of the United States, you can count on us to honor our commitments.





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