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Networking Protection and
Communication Solutions
Since 1977



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TELE-PLUS CORPORATION

Tele-Plus Corporation

OUR HISTORY

Tele-Plus Corporation was established as a small home-based business located in McConnellsburg, PA. Initially in 1977, Tele-Plus offered telecommunication services, property protection and life safety solutions primarily to customers located within that region.

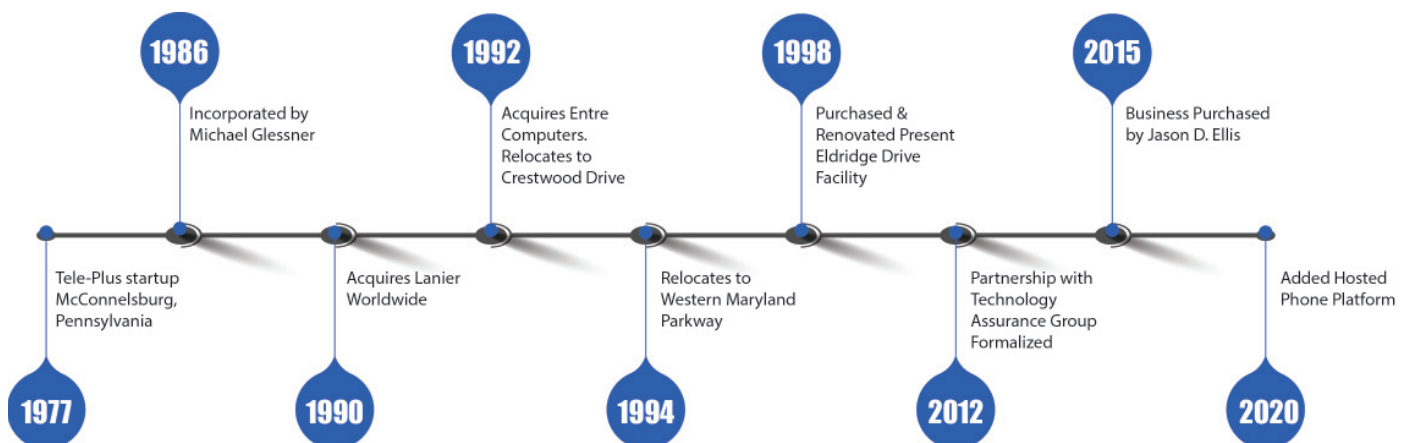
Over time, our commitment to quality services allowed our company to grow exponentially. Through the acquisition of Lanier Business Products of Western Maryland in 1990, we were able to expand both our employee and customer base significantly, and we soon outgrew our old location. For this reason, we constructed a new 20,000 square foot facility in Hagerstown in 1998.

We now offer solutions for your telecommunications, networking, security, fire / life safety, video surveillance, access control, plus structured cabling requirements. Our professional team of highly skilled technicians are dispatched at strategically located service centers to better ensure rapid response to your needs.

Tele-Plus strives for continued growth as an innovative regional company, and we are currently serving thousands of area businesses and residences with our full-line of products and services. Our commitment to the personal and career development of our employees ensures continued organizational growth, profitability and our dedication to excellence!

OUR COMMITMENT TO YOU

We pledge to provide award winning customer satisfaction through responsive service, innovative products and employees empowered to do whatever it takes to exceed customer expectations. Our commitment to personal and career development ensures continued organizational growth, profitability and a dedication to excellence!





TELECOMMUNICATION SERVICES

Telecommunication Services

Your business telephone system is the first impression callers have of your business– and we all know what they say about first impressions!!!!

If the phones are not working properly, sales stops, customer service grinds to a halt. Likewise, a professional telecom solution will tell your customers that you are reliable and easy to work with, and that you expect and deliver high quality solutions. That is where Tele-Plus comes in.

COMMUNICATE AND REDUCE COSTS

The Tele-Plus team performs a free comprehensive assessment of the your current communication expenses. The team then focusses on how they can be optimized to meet their needs as effectively and economically as possible. Tele-Plus considers account service requirements, existing resources, future needs and special considerations to craft a powerful solution for the client's organization. Today's VOIP technology will in many cases reduce your reoccurring monthly costs by as much as 50%.. See a path to these savings:

- VOIP/SIP technology combines your voice and data connections to reduce costs
- Eliminate costly 800 numbers by establishing local numbers in each city for your customers and route their calls to your local call center
- Create DID (Direct Inward Dial) numbers to route calls to key personnel or departments quicker and easier eliminating unfriendly auto attendant menu options
- Hosted services offer great technology offerings at competitive costs

COMMUNICATE EFFICIENTLY AND EFFECTIVELY

Tele-Plus offers a variety of applications and solutions designed to operate seamlessly providing the user with the tools to effectively communicate and collaborate with colleagues, customers and partner. Offering a wide range of products and services including:

- Business Telephone Solutions
- On-premises or Hosted Solutions
- Tele-worker/Remote Worker Capability
- Automated Call Processing
- Voice over Internet Protocol (VoIP)
- Computer Telephony Applications
- Personal Wireless Solutions
- Public Address Paging Systems
- Multi-Site Communication Integration
- Audio, Web and Videoconferencing
- Call Recording and Management Software
- Call Center Management
- Unified Messaging
- Presence Management

SERVICE FOR LIFE

Tele-Plus prides itself on a unique customer experience providing exceptional service and support before, during and after the initial sale. Our support team provides remote and on site support, ensuring the customer is satisfied with their business telecommunications system.

Managed IT Services

Tele-Plus partners with our customers and our staff becomes part of your staff. We integrate our technical staff into your processes, so we understand how you do business and we learn what's important to you in order to provide prompt, efficient service and a competent technical response that will allow you to stay focused on your business. Our efforts make us the best choice for IT and network support. Let us help you.

SERVER MANAGEMENT

Our approach to server management is simple. We want you to have as much "uptime" as possible. Through the use of 24 hour server monitoring, remote maintenance accessibility and well trained staff, we are able to achieve our goal and detect server performance problems before customers open for business each day. Services include NOC service, SOC services, asset and inventory scan, alert generation, alert analysis, anti virus monitoring and the industry best practices.

NETWORK MANAGEMENT

Routers, data switches and wireless access points are the "backbone" of your Network. We can monitor your data equipment to ensure each of these important components is up and running when you need it. Using hard-ware and software tools we can detect "trouble spots" on your network with pin-point accuracy. We recommend the proper equipment and employ competent programming staff to provide you with the most consistent and reliable network

BACK-UP AND DISASTER RECOVERY

In today's world of computer viruses, Malware and Ransomware it is important to know that your data is backed-up and safe when you need to recover from an attack, hardware failure or a natural disaster.

Our scalable data back-up and recovery options are designed to fit the needs and budgets of our customers. We offer local back-ups, back-ups with remote storage, and full disaster recovery units that will take over in the event your server is down for an extended period or damaged too severely to function. Our trained staff monitors the activity of our back-up devices to ensure your data will be current and ready when you need it.

DESKTOP MANAGEMENT

Our program offers "Help-Desk" for your desktops with call in end users support. Our Help-Desk staff is knowledgeable and willing to assist your employees as needed to keep each of your desktops running smoothly. Our escalation process includes dispatch of an on-site tech in the event a more serious problem is encountered.

CYBERSECURITY AND DARK WEB SCAN

Cyber security is the practice of defending computers, servers, mobile devices, electronic systems, networks, and data from malicious attacks. It's also known as information technology security or electronic information security. Tele-Plus takes a layered approach to achieving this for your business. We utilize an array of tools and techniques including dark web scan to prescribe the correct levels of security for you needs.

Fire & Life Safety

The Tele-Plus team does not take you, your employees or your customers security and safety lightly. We offer a plethora of products and services in this area, including state of the art solutions, with full integration options. We offer touch and touchless options in all areas, with as many or as few options the customer requires.

FIRE ALARM DESIGN AND UPDATE

Fire alarm systems are the most important elements of any building. Early detection and quick response saves lives and property. Each minute of delay increases the likelihood of catastrophe.

Whether you are designing a new construction or simply renovating an existing building, we can assist in your fire safety needs. We have NICET certified engineers and technician to meet the fire safety needs in all jurisdictions. If you are simply updating your fire safety system, we can help you as well.

FIRE ALARM MONITORING SERVICES

Fire Alarm Monitoring can save money of course, health and safety of people is paramount, but there are other benefits to having fire alarms monitored. Fires can cause incredible amounts of damage in a short space of time, if left unattended and in the right conditions, a small fire take hold of a building in no time at all.

As a requirement and for your property protection, monitoring services are a must. Whether Tele-Plus provided your system or not, we have the capability to provide the best monitoring service in the business. We provide 24 hours monitoring service and customize the reporting to the customer needs. Our friendly monitoring staff will assist you through all an any of you monitoring needs.

We have capability to send alarm signals to a supervising station via a telephone line, cellular connection, radio channel, or over the Internet. When a signal is received, trained monitoring station staff alert emergency services to the facility's alarm.

FIRE ALARM SYSTEM CLEAN AND TEST SERVICES-MAINTAIN AND CERTIFY

As you have a significant investment and safety of you, your employees and customers on the line, its important to know your fire devices work to their capability and stay updated. The maintenance activities for fire alarm systems can be summed up in five steps. Test and calibrate alarm sensors, such as flame and smoke detectors, per manufacturer specifications. This requires knowing about the different sensors—and their testing requirements, failure modes, and re-installation requirements. Tele-Plus whether your provider or not, can address these maintenance service needs on your system, and we utilize the state of the art Building Reprots to keep your certificates and system status on course, easily accessible to the customer.



Security & Access Control

DO THESE ISSUES PLAGUE YOUR BUSINESS?

Access control systems are an essential part of a security systems. With access control, you can effectively keep your building safe and secure, by controlling the movement of people in and out of the building.

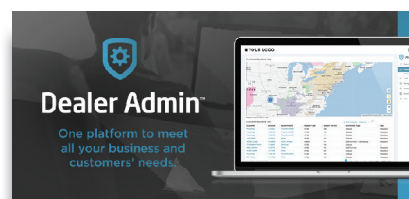
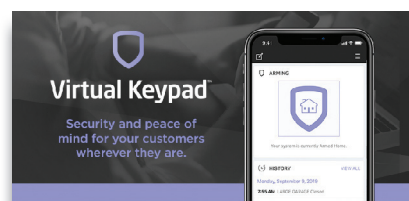
An access control system (ACS) is a type of security that manages and controls who or what is allowed entrance to a system, environment or facility . It identifies entities that have access to a controlled device or facility based on the validity of their credentials.

Tele-Plus can provide and install equipment for applications ranging from a small multi-door system to large networked systems comprised of thousands of entry points. Best of all, offers the most reliable, easy to use, state of the art access control equipment available.

Our access control systems combines innovative networking with advanced security technologies to provide each facility with an individual security solution that is designed specifically for your needs. Whether you are interested in learning more about a card access system, or a biometric system using fingerprint, face recognition or retina scanners, we can develop the perfect solution for you!

Our Access Control Systems are scalable and provide you with remote access at the touch of your fingers!

The Tele-Plus team does not take you, your employees or your customers security and safety lightly. We offer a myriad of products and services in this area, including state of the art solutions, with full integration options. We offer touch and touchless options in all areas, with as many or as few options the customer requires. Not only do these offerings allow safety and security, but enhance your business efficiency.



- Automatic Alarm Monitoring & Notification
- Cellular and Network Communication
- Ability to monitor your existing system
- Door Access Control (Key Card/Fob/Bluetooth/Biometrics)
- Remote Access
- Carbon Monoxide Detection
- Integration/Environmental
- Humidity Control
- Temperature Control
- Lighting
- HVAC Control
- Increased Building Security
- CCTV and Digital Video Integration
- Photo ID Badging
- Varying Access Control Levels
- Employee Accountability/Time checks
- History & Current Activity Reports
- No Long Term Contracts
- Smart Card & Biometric Integration
- Programmable Permanent & Temporary Access Levels
- Visitor Management

Surveillance Systems

Tele-Plus your electronic security solutions partner comprehensive services for commercial surveillance system design, installation, networking and ongoing professional service and support. We can review your security needs and develop the best on premise or cloud based surveillance system. With today's technology, camera technology is endless, with capabilities beyond ever thought, let us review your needs and you will be at peace with your decision.

Tele-Plus is an industry leader in digital recorders, surveillance cameras and related management software, delivering complete video surveillance solutions for HD over Coax and HD IP systems of any size and for any application. With its ability to scale from one to thousands of devices, Tele-Plus's surveillance solutions make it easy to expand your system from a single location to a nationwide network of branches and locations. Our intuitive user interface allows for seamless live monitoring and playback of all video feeds in a single interface. With all packages, we will thoroughly train you and your staff on all features.

CAMERA STYLE AND STORAGE

Leave it to us, we will select camera based on application, whether intelligent video analytics, vandal, outdoor, dome, turret, cloud all in one, fisheye, panoramic, license plate reading, or pan tilt zoom. As for storage we can offer a plethora of solutions to match your needs on premise NVR or cloud storage.

INTELLIGENT VIDEO ANALYTICS

Today's features are endless. IVA allows detecting and classifying people and objects in real-time. The analysis of video content by the IVA engine provides users the ability to automatically analyze video, detect and determine events at the edge. Processing the raw video data in the camera itself, near the source, significantly reduces bandwidth consumption increases accuracy and reduces response time. These analysis's can be found on multiple surveillance packages we offer.

BIOMETRICS

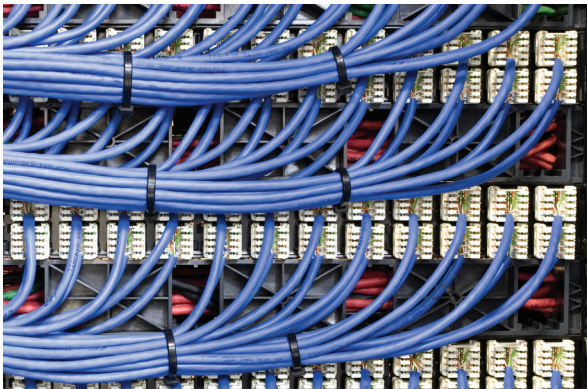
Skin temperature screening is an accurate solution that enables high-throughput prescreening of people to detect indications of elevated skin temperature, making it easy for users to quickly detect and identify any person that may require additional screening. At an effective distance of 10 ~16.4ft, DW's elevated skin temperature scanning solution provides a high degree of flexibility to meet the individual situational awareness requirements of a wide variety of applications and markets. Install, Screen, Verify.



Structured Cabling/Fiber

In telecommunications, structured cabling is building or campus cabling infrastructure that consists of a number of standardized smaller elements (hence structured) called subsystems. Structured cabling components include twisted pair and optical cabling, patch panels and patch cables. Certified Project Managers ensure that the installation and implementation of your system is managed with detailed attention given to construction coordination, material procurement and the budget process. Whether your structured network cabling requirements are large or small, let us help you design and install a cabling infrastructure that will allow for growth, flexibility and high reliability.

Tele-Plus understands the importance of your structured cabling system as it provides the foundation for your data and communications network. Whether your business is large or small, whether it's a new installation or upgrading an existing facility, we can provide a network premise solution that is right for you.



STRUCTURED CABLING

Tele-Plus can design, build and implement all and any subsystems of a Structured Cabling System including: Work Area, Horizontal Cabling, Backbone Cabling, Equipment Room, Telecommunication Closet, and Entrance Facilities.

The team has ability and skillset to implement all forms of cabling including CAT5, 5e, 6, 7, Fiber Optic – multi and single mode, exterior overhead, direct burial, and rack and wire management systems.

FIBER OPTICS

A fiber-optic cable, also known as an optical-fiber cable, is an assembly similar to an electrical cable, but containing one or more optical fibers that are used to carry light. The optical fiber elements are typically individually coated with plastic layers and contained in a protective tube suitable for the environment where the cable will be deployed. Different types of cable are used for different applications, for example, long distance telecommunication, or providing a high-speed data connection between different parts of a building. Tele-Plus can not only run, but splice and design all fiber optics needs.





Workplace Enhancements

The Tele-Plus team knows business, creating the best business environment for your employees and customers is key in driving efficiency and creating pride in the workplace. Visual management plays a key role in this adventure, we offer a variety of products to accomplish just this. Being able to lead an organized meeting approach, utilizing technology to assist in your productivity, not only increases your efficiency, but creates a professional work environment for you, your employees and your customers.

WORKPLACE ENHANCEMENTS



Your conference room represents the area where great ideas and teamwork cultivates. Why not equip your conference room to allow you to maximize your productivity and efficiency. Ease of communication, visual presentation, virtual capability and sound are great ways to make this happen. Let Tele-Plus assist you in the upgrade, design or enhancement of these workspaces in the following areas:

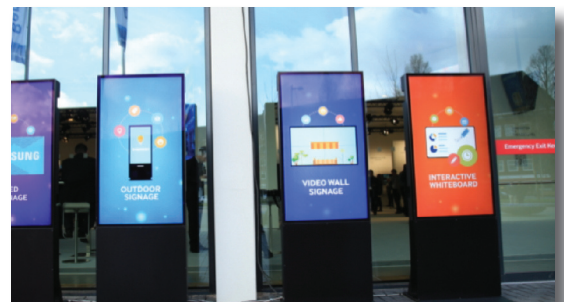
- Conference Room
- Video
- Audio
- Conference Software
- Office Audio
- Intercom

DIGITAL SIGNAGE

Digital signage is a great way to convey a message and share information in a clear concise manner, that keeps everyone up to date. Whether in a bank, office, airport, municipality or parking lot, Tele-Plus has a solution.

EVENT VIDEO AND STREAMING

Want your church, school, training event or training session to pop and be shared with the world. Tele-Plus offers the hardware and software for you to professionally broadcast and send the event to the world, via YouTube, Facebook, or any type of social media platform you can think of. Call us today and let us assist to help you with setting up your own professional broadcast.



National Services

The world is truly becoming a smaller place. Multi-site and multi-state organizations are becoming a more common reality. If you find yourself in this situation, know that Tele-Plus Corporation's National Services Network (NSN) will support you and deliver our full range of services to almost anywhere in the United States. Support every office like it's your "main" office, by giving your staff the tools and support resources necessary to maximize their contribution to your bottom line.

WHEREVER YOU NEED US

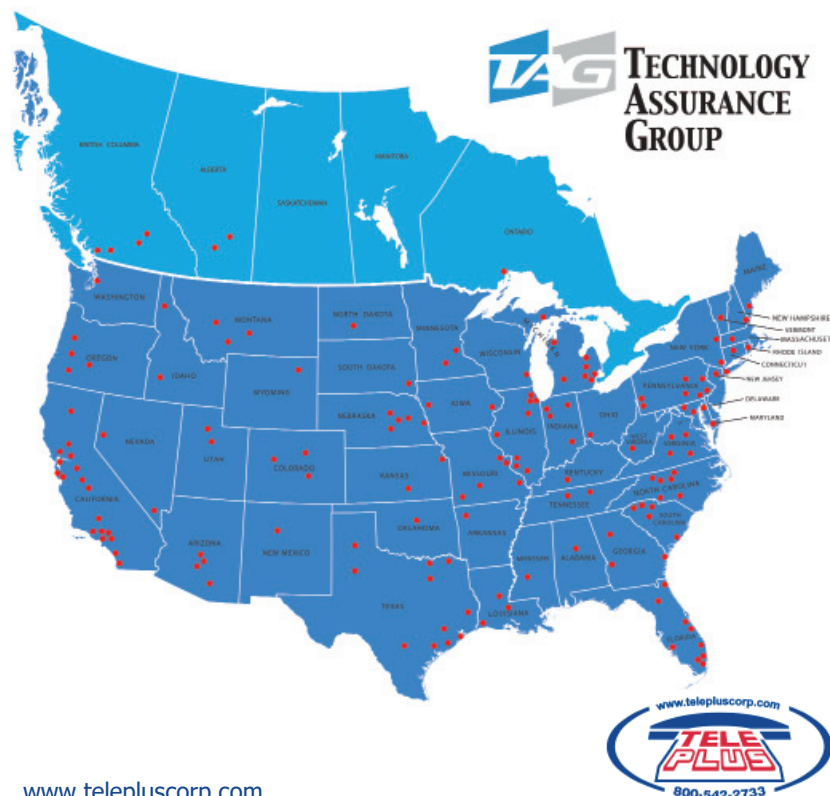
Through our membership with Technology Assurance Group (TAG), an association of managed technology services providers (MTSPs) serving more than 130 marketplaces across the United States and Canada, Tele-Plus Corporation truly has the ability to deliver a national support solution.

As a premier member of TAG, Tele-Plus Corporation is now positioned as the leader in managed technology services, providing advanced solutions to the marketplace. To become a TAG Member, we met rigorous annual qualifications through required company and employee training programs. This unique relationship enables us to adopt cutting edge best business practices, deliver innovative programs, and partner with elite technology manufacturers and application service providers. As a result of this exclusive membership, Tele-Plus Corporation is the most competitive company in the industry.

We have a greater capacity to increase our customers' profitability, enhance employee productivity, and provide sustainable competitive advantages. To learn more about TAG, please visit www.tagnational.com.

WHENEVER YOU NEED US

Tele-Plus Corporation will be there when you need us. Whether it's an implementation we're planning together weeks or months in advance, or an emergency service ticket in the most remote part of the United States, you can count on us to honor our commitments. We even give you the ability to monitor the status of each project or service request via our web-based Client Portal, where you can enter, track, and review the status of service tickets at any point in time.





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