Jonathan Blakey
Vice President of Technology

Jonathan Blakey is responsible for driving adoption of best practice technical operations and supporting adoption of successful relationships between TAG's Membership and Strategic Partners. Jonathan provides consultation, analysis, business management advice and counseling to TAG Members to bring innovation to existing policies and procedures in order to contribute to the profitability of the company. Jonathan also identifies and solidifies strategic partnerships with suppliers to the industry to lead in the procurement of technology that will open new strategic opportunities, increase the profitability and give TAG Members a competitive advantage in their marketplace.

Before joining TAG, Jonathan held the role of Chief Technology Officer of The 20 MSP Group. During his 15-year tenure with both The 20 and also Roland Technology Group, Dallas-based MSP and The 20s sister company, Jonathan served in a variety of key senior management positions, including Chief Information Officer. As CTO of The 20 MSP Group, he pioneered the technology and technical support strategy of the business. Jonathan successfully collaborated with several vendors' software development teams to build their software in a direction to specifically meet The 20 business model requirements. He has trained, recruited, and developed a team that grew to over 40 technical staff to provide full levels of remote technical support via live call answering and email-based support with a rapid response SLA and customer satisfaction that was among the best in the Managed IT Services industry.

Jonathan is heavily involved in the MSP and MTSP channel and vendor relationships and has been serving on the CompTIA Channel Development Advisory Council since 2019 as well as a number of vendor customer advisory councils, including Kaseya.

Jonathan holds a Bachelor of Business Studies in Management Information Systems from Dallas Baptist University and multiple technical certifications, most notably a Microsoft Azure Cloud Architect Expert certification and an ITIL 4 certification for standardization of IT service management and delivery.

Jonathan is involved in several non-profit philanthropic organizations, including The Coventry Reserve, a day program providing life enrichment opportunities and respite care for adults with special needs, once they no longer qualify for public school programs.

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