



Date

Name

Company

Address

City, State, Zip

10 Month Letter

Dear [Name]:

Almost one year ago, you acquired your telecommunications system from [\[TAG member company name\]](#), one of TAG's leading members. We trust your system has proven to be the answer to your telecommunications needs.

Your telecommunications system is the lifeblood of your organization. The primary reason [\[TAG member company name\]](#) provides the Gold Seal Partnership Program to new customers for the first year, at no additional cost, is to demonstrate their commitment to maintaining highly satisfied customers with little or no down time. By maintaining your Gold Seal Partnership Program, [\[TAG member company name\]](#) can pledge the same complete service to which you are accustomed.

Therefore, please accept [\[TAG member company name\]](#)'s offer of uninterrupted Gold Seal Partnership coverage. The ability to have a fixed cost in your operating budget to have your telecommunications system proactively monitored and maintained is so valuable.

[\[TAG member company name\]](#) will be contacting you soon to discuss the benefits.

Sincerely,

Dale Johnson
CEO

P.S. Be sure to only use [\[TAG member company name\]](#) for all system service, moves or changes in order to preserve your Five Star Warranty.